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Subject
Approval of Examity Remote Proctoring Contract

Date
May 21, 2019

Background

In 2015, Washtenaw Community College developed a robust strategy for developing online programs. Maintaining the integrity of the high-stakes exams administered by faculty was, and continues to be, a high priority. The College also required a simple solution for further validating a student's identity beyond standard password authentication in online courses. Furthermore, the faculty required live, remote proctoring as the option for exams such as mid-terms and finals. To satisfy these needs, the online learning department, vetted multiple companies which could provide all levels of service to inclusively meet the minimum requirements. Through rigorous research, it was discovered that many vendors offered various forms of recorded virtual proctoring, secure browsers, and/or identification verification. However, it became apparent that only one vendor, Examity, could provide all of the required tiers of service at independent cost levels. WCC required:

- Live proctors needed to be trained and employed by the provider (Not using 3rd party contracting or outsourcing)
- Proctors and services need to be available 24/7/365
- Proctors need to limit the administration to 6 people maximum at one time
- Proctors need to follow and administer the testing policies of the individual faculty member
- The company can offer an enterprise service to work directly with faculty on an individual basis
- The software service integrates with Blackboard Learning Management System
- The solution passes the requirements set by WCC Informational Technology Services

Due to the successful pilot which concluded in May 2016, the College adopted Examity as the learning validation and remote proctoring service. Since that time, WCC has expanded its online offerings and enrollment steadily, increasing the corresponding costs of service for Examity. As of March 2019, the College has proctored 8522 exams using Examity.

RECOMMENDATION

That the Board of Trustees approve the continuation of Examity Learning Validation and Remote Proctoring at an annual cost not to exceed \$75,000.

A ROLL CALL VOTE WILL BE TAKEN

Prepared by: Dr. Kimberly Hurns
Title: Vice President of Instruction

Recommended by: 
Rose B. Bellanca, President
